

College of Lifelong Learning HARDING UNIVERSITY

Outcomes Assessment Plan 2009-2010

Institutional Mission/Goal Reference	Administrative Objectives	Means of Assessment & Criteria for Success
<p>The University benefits its constituencies and community by providing opportunities for lifelong learning.</p> <p>Mission Statement: As members of the College of Lifelong Learning Team, our mission is to minister to our customer by delivering a quality service of non-traditional educational programs.</p>	<ol style="list-style-type: none"> 1. Constituents from the community will be satisfied with professional development continuing education opportunities offered by the College of Lifelong Learning. 2. Constituents from the community will be satisfied with personal development continuing education opportunities offered by the College of Lifelong Learning. 	<ol style="list-style-type: none"> 1. 75% of responses to the Continuing Education Satisfaction scale surveys asking "How satisfied are you with your course?" will average 3 or higher on a 5-point scale, for professional development courses. No more than 10% will give a score of 1 on a 5-point scale. 2. 75% of responses to the Continuing Education Satisfaction scale surveys asking "How satisfied are you with your course?" will average 3 or higher on a 5-point scale, for personal development courses. No more than 10% will give a score of 1 on a 5-point scale.